TeraText®

A product of SAIC

Searchable Archive for Files and Email

Compliance and Archiving

Years of email. Seconds to find.

Good government is open government, but no government agency wants adverse publicity. Federal law requires government agencies to keep records of what they do and produce them on legislative request to satisfy Freedom of Information Act (FOIA) inquiries, subpoenas, and discovery. Agency email is an important segment of government records. It can represent as much as 80 percent of an agency's transactions.

Failure to produce email when requested or subpoenaed by the legislature or a court has political, career, and potentially criminal implications. FOIA requests increasingly insist on email records being made available—and often with little notice. The cost of manually locating, opening, and searching back-up tapes, saved files, desktop email collections (such as Personal Folder Storage [PST] files) and email servers (such as Exchange) for every request is prohibitive and unlikely to meet legislated time constraints.

SAIC's TeraText Searchable Archive for Files and Email (SAFE) is a scalable platform that plugs into an existing Exchange environment and archives incoming and outgoing email. TeraText SAFE's federated architecture allows even large agencies to store information locally but search globally in seconds. Because TeraText captures email directly from the server, messages and attachments are archived and searchable immediately.

SAIC®

From Science to Solutions

Cost-effective, Easy to Deploy

Purchase of TeraText SAFE includes services to facilitate safe and secure deployment within your organization or a third-party host.

Build on Existing Infrastructure

The system's Exchange journaling and mail forwarding features help enterprises automate email archiving without disrupting end users.

Enterprise Features

For an auditor, forensic user, human resource administrator, information technology specialist, or legal professional, TeraText SAFE helps streamline monitoring with features that include proactive notification, saved search filters, and the ability to mark emails and export them with attachments for other processing or holds.

Federated Architecture

The system's federated architecture helps users search distributed archives as though they were a single archive with secure Web interfaces. TeraText SAFE users can access their archive using a browser on their computer or mobile device like a personal digital assistant. The archive is current and includes the latest changes.

Local departments can control their own stores, or the enterprise can centralize the store. Searching is the same either way.

File Migration

TeraText SAFE helps users consolidate uncontrolled c: drive repositories of email (PST files) into a centrally managed, searchable archive. Users can manually drag and drop loose documents into the archive that are not sent as attachments.

Key Benefits

- Provides tamper-resistant repository for email and attachments
- Features federated architecture for scalability
- Augments existing Exchange infrastructure and capabilities
- Supports real-time update of archive using low-impact journaling
- Facilitates real-time searches to exceed legislated FOIA response times
- Enables efficient storage

Capability	Benefits
• Supports regulatory compliance	• Helps organizations meet requirements set by National Archives & Records Administration, Department of Defense, and FOIA
• Facilitates real-time searches of email and attachments	• Allows users to search their own collection, while enabling the enterprise to search across all collections as appropriate
• Supports security regime developed for the U.S. intelligence community	• Supports role-based access beyond user's mailbox, audit trails for privileged access, security spill clean-up, and identification of inadvertent information release
• Features archive compression and deduplication	• Helps reduce storage costs and increase retention capability
• Preserves integrity of messages	• Preserves messages and attachments in original format
• Migrates existing c: drive repositories	• Helps eliminate need to visit repeatedly a user's machine to get email
• Provides Web folders for loose documents	• Enables users to drag-and-drop documents that were not sent as attachments to the archive

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